

## THE COMMONWEALTH OF MASSACHUSETTS OFFICE OF CONSUMER AFFAIRS AND BUSINESS REGULATION

## DEPARTMENT OF TELECOMMUNICATIONS & ENERGY

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## By certified mail and e-mail

June 13, 2005

Johnnie Bocanegra, Esq. Counsel Acceris Communications Corp. 9775 Businesspark Avenue San Diego, CA 92131

Re: Notice of Formal Hearing for Slamming Complaint

Docket Number: D.T.E. 05-SL-8

Telephone Number(s) at Issue: 508-994-6599

Dear Attorney Bocanegra:

**LUIS A. MELO** has notified the Department of Telecommunications and Energy ("Department") that his telecommunications service provider was changed without authorization and has requested a formal hearing. Under M.G.L c. 93, § 110 (i), (j), the Department is required to hold a hearing to determine whether the consumer's original telecommunications provider was switched without proper authorization. If any party fails to appear, the Department may issue a decision against the party failing to appear and/or dismiss the case.

The hearing is scheduled for <u>WEDNESDAY</u>, <u>JUNE 29</u>, <u>2005 at 1:00 P.M.</u> and is to be held in the Department's offices at One South Station, Boston, Massachusetts. In accordance with the Department's directives in <u>Western Massachusetts Electric Company</u>, D.T.E. 01-36/02-02 (2003) and Commonwealth Learning Center, D.T.E. 03-04-31 (2004),

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Acceris Communications Corp. required to be represented by counsel at this hearing. The Department will consider all information and evidence provided by you and the consumer to reach a decision.

If you have any questions regarding this case, please contact Andrea Saia at 617.305.3612.

Sincerely,

/s/

Mary L. Cottrell
Department Secretary

cc: Luis A. Melo